



HEARTLAND

C R E D I T U N I O N

Bank like You own the Place.

Online Portal Instructions:

You will need: Your HCU Member account number and loan suffix, primary borrower's birthdate and checking/savings account or debit/credit card from the institution you wish to use.

1. Log in to www.hcu.org
2. Click on "Pay HCU" in the upper left-hand corner. After clicking continue on the third party notification box, you will be redirected to our third party payment site.
3. Select "Loan Payment" with the +. You will have the option to continue as a guest or register an account.

Registering an account will save payment history, continuing as a guest will not.

4. Add your member number with the loan suffix (520, 540, 620, etc. depending on the loan). Do **NOT** add any dashes or slashes; the system will not be able to locate the loan.
5. Add the primary member's birthday. Make sure the *year is first*, and do **NOT** add any dashes or slashes; the system will not be able to locate the loan.

If you are unable to locate the loan, please contact the CU to verify the birthday we have on file.

6. Next, select "Add Payment Method". You will be given the option to pay with a checking or savings account from an institution* other than HCU for **free**, or you can pay by using a debit or credit card for a \$12 fee.

*Please have the account holder's name, account number, and the routing number of the outside institution you will be using for the payment.

Once you have entered all the necessary information, please select "Continue to Checkout".

Please call (217) 726-8877 if you have any issues accessing the portal.

Thank you for your membership!